

ARKANSAS CITY POLICE

2019 ANNUAL REPORT



CONNECTING WITH THE COMMUNITY, IT'S KIND OF OUR THING.



MESSAGE FROM THE CHIEF



Arkansas City Residents,

This past year was the final year of our first strategic plan. Our first plan was extensive and listed many significant challenges for our employees and staff. Everyone rose to the occasion and together we accomplished more than I had ever dreamed possible. This past year was a busy year and it was filled with a great deal of change. The most notable change was the face of the department. In 2019 we had two retirements in the command staff. Those two openings started a chain reaction throughout the department. By the conclusion of 2019 we had changed our command structure, promoted two new Captains, two new Lieutenants, and three new Sergeants. At the same time we were holding promotions and making changes to half of our command staff, we also hired three new officers.

In the past five years we have hired 11 new police officers. Not only are these new faces for the department, they also represent a change in our department demographics. Today six of our 26 officers are female. Collectively these changes in command staff and the rank and file have truly changed the face of the department for the better. Having a police department which is reflective of the community they serve is certainly a goal worth pursuing.

In the past year we spent time developing our second five year strategic plan which will cover 2020 through 2024. During our outreach sessions to gain input from the people we serve, I received some of the most positive comments about the officers and the department overall. It is clear the community supports the department and appreciates the hard work and dedication of our officers. It was also made clear



CONTENTS

that our many positive community outreach programs are what the public enjoy the most and sets us apart from other law enforcement agencies.

As we move into 2020 I am very optimistic as we have a strong plan, great employees, and the right people in the right positions. Every citizen of Arkansas City should know their police department will continue to work hard to improve the quality of life in this community. Keeping the citizens safe and providing exceptional customer service is always our goal. Copies of this annual report can be found on our web site, our Facebook page, and in our front lobby. Anyone with questions, suggestions, or comments is encouraged to contact me or any member of the Police Department.

Sincerely,

Daniel C. Ward

Police Chief



Command Structure	4
Organizational Chart	5
Promotions	6
New Employees	10
Service Breakdown	11
Crime Statistics	12
Activity Entries	14
Traffic Enforcement	14
Car Crashes	15
Use of Force	16
Vehicle Pursuits	16
Budget Report	17
Forfeitures	17
Mental Health Crisis Calls	18
Professional Accountability	20
Awards	21
Community Outreach	23
National Night Out	24
Social Media	26
Coffee with a Cop	28
Badgetober	29
Popsicle Patrol	30
ACPD and USD 470	31
D.A.R.E. and D.A.R.E. Camp	34

RETIREMENTS



Two officers retired from ACPD in 2019. Both were long time officers, One of whom started his law enforcement careers with the department.

The first, Ret. Captain Mark McCaslin, left the department at the end of February after serving 27 years. During his time with ACPD he served in many capacities, including firearms instructor and interim chief of police.

The second retirement of 2019 was that of Ret. Lt. Chris Arnett, who started his career in Halstead. He served as an officer for the Arkansas City Police Department for more than 23 years. Arnett retired in August.



REORGANIZATION OF COMMAND STRUCTURE

In 2019 the department saw a number of positions come open on patrol, due to the vacancies created by two retirements and one officer resigning to take employment with the Kansas Highway Patrol. The first changes began with the retirement of Ret. Captain Mark McCaslin. A rigorous promotional process began to choose the individuals who would fill the ranks left open when vacancies started.

As a result, the department took advantage of the opportunity to re-organize the structure of the department. ACPD now has two Captains, one over operations (patrol) and one over support services (Investigations, SRO's, Evidence, Animal Control, and Records.)

The department was already budgeted to increase the number of Sergeant positions by one without adding to our overall authorized strength. That one additional Sergeant position was added and implemented as a first line supervisor for investigations.

Because of these changes in command structure, two Captains were promoted, as well as a new Lieutenant, and two new Sergeants. When Ret. Lt Chris Arnett left the department, an additional Lieutenant and Sergeant were promoted.

Having that much movement in the command staff has been positive, however, it also took a great deal of time and effort to get there. The department is now seeing better communication and coordination between patrol and support services.

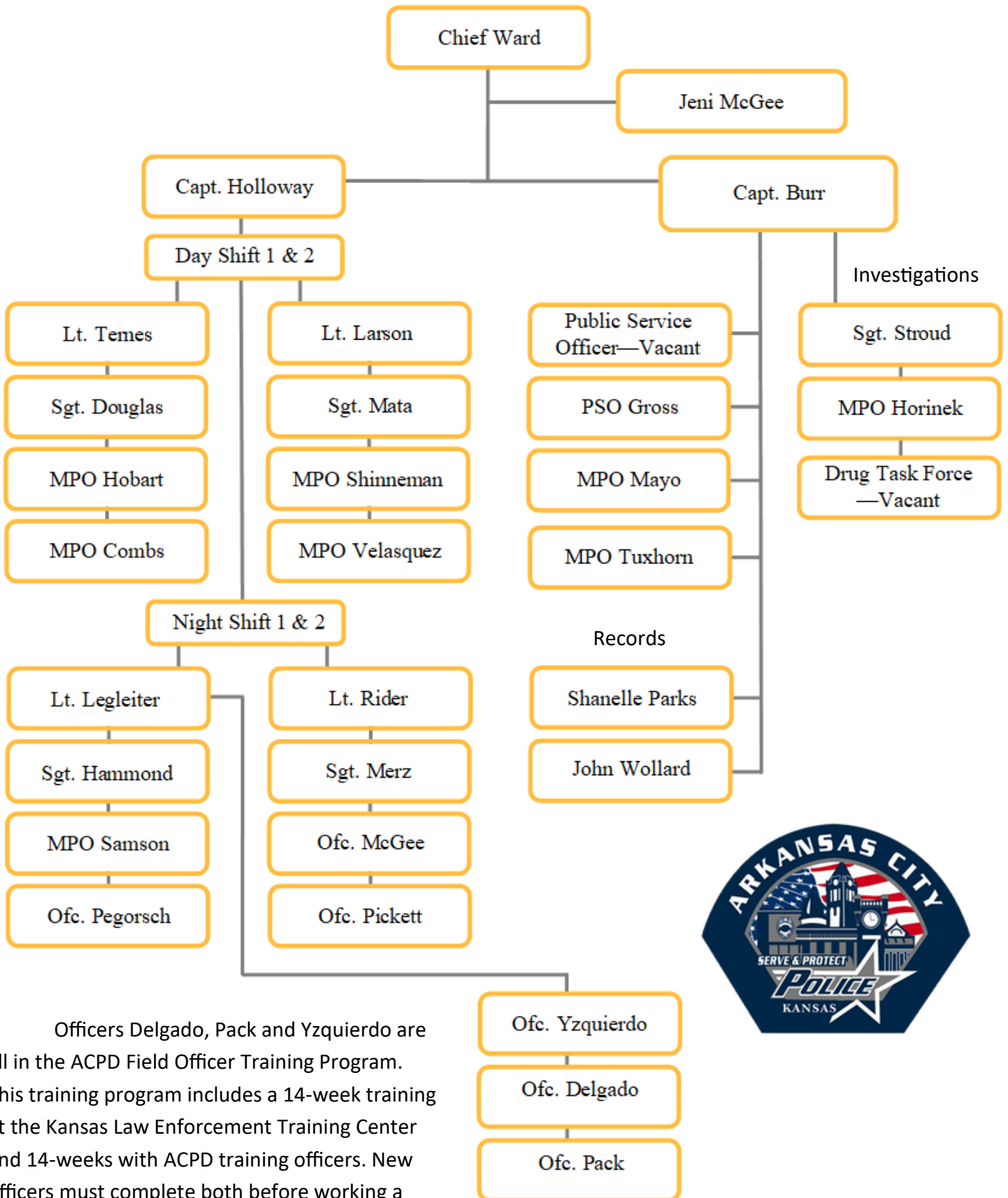
Chief Daniel Ward

Patrol Captain Jim Holloway

Support Services Captain Eric Burr

4 || Arkansas City Police Department

ACPD ORGANIZATIONAL CHART



Officers Delgado, Pack and Yzquierdo are all in the ACPD Field Officer Training Program. This training program includes a 14-week training at the Kansas Law Enforcement Training Center and 14-weeks with ACPD training officers. New officers must complete both before working a shift without trainer supervision.

PROMOTIONS

ACPD celebrated eight internal promotions in 2019, each was recognized during City Commission meetings shortly after promotion announcements. Each process, however, was based on a set of criteria.

Candidates who applied for new positions completed a written project, presentation project, oral interview board, executive interview, and a review of past work history. After these processes were finished, it was determined that both candidates, Lt. Jim Holloway and Lt. Eric Burr,



were excellent choices for Captain. It was at that point, Chief Ward decided to take the opportunity to reorganize the command structure of the department. This allowed for two Captains, who handle separate divisions within the department.

Effective February 16, 2019 Jim Holloway was promoted to the rank of Captain and assigned to the Operations Division. Additionally, Eric Burr was promoted to the rank of Captain and assigned to the Support Services Division.

Captain Holloway has been with the Arkansas City Kansas Police Department for 25 years and has served as a Patrol Officer, Field Training Officer, Corporal, Sergeant, Patrol Lieutenant, and Detective Lieutenant. He has completed an array of leadership schools including the Central States Law Enforcement Executive Leadership Seminar, Kansas Police Administrators Seminar, the Wichita State University Supervisor course, Supervisor's Role in Managing the Use of Force, Executive-Command Leadership Workshop, and Coaching Skills for Managers and Supervisors. Additionally, Captain Holloway has hundreds of hours of specialized training in the area of criminal investigations.

Captain Burr has been with the Arkansas City Kansas Police Department for 23 years and has served as a Patrol Officer, Community Policing Officer, Field Training Officer, Detective, Patrol Sergeant, Patrol Lieutenant, and Accreditations Manager. He has completed an array of leadership schools including the Central States Law Enforce-

Captain Eric Burr



Captain Jim Holloway



Chief Daniel Ward

Patrol Captain Jim Holloway

Support Services Captain Eric Burr

6 || Arkansas City Police Department

ment Executive Leadership Seminar, Kansas Police Administrators Seminar, FBI LEEDA Media & Public Relations, Police Recruiter Boot Camp, Human Trafficking Train the Trainer, Use of Force Liability Instructor Course, CALEA Accreditation Manager training, and Laws of Leadership: Challenging Organizational Culture.

During the same promotional process, there was a single Lieutenant position left open. After careful review of the results of the presentation project, oral interview board notes, executive interview notes, and a review of past work history, Kevyn Ternes was selected for the position of Lieutenant, effective February 2, 2019.

Lieutenant Ternes has been with the Arkansas City Kansas Police Department for 22 years and has served as an Acting Lieutenant for the past four years. Additionally he has served as an Officer, Corporal, Field Training Officer, School Resource Officer, School Resource Officer Supervisor, SWAT team assistant team leader, and Sergeant.

Lieutenant Ternes has completed an array of leadership schools including the FBI Supervisor Leadership Institute for Law Enforcement Executives, FBI Command Institute for Law Enforcement Executives, Central States Law Enforcement Executive Leadership Seminar, Kansas Police Administrators Seminar, and the Wichita State University Supervisor course.

Lieutenant Kevyn Ternes



Lieutenant Jason Legleiter



At the time of the first promotional process, Sergeant Legleiter was moved to Sergeant in charge of investigations. His role in that capacity ended with the retirement of Lt. Arnett. Because of the promotional process that occurred earlier in the year, Sergeant Legleiter was eligible for promotion to the newly opened Lieutenant position.

Effective August 31, 2019, Legleiter was promoted to Lieutenant. He has been with the police department for 13 years, during which time, he has served as an Officer, Master Police Officer, School Resource Officer, Detective, Patrol Sergeant, and Investigations Sergeant. Additionally, he has served as the field training unit supervisor, ensuring we are providing the best on the job training for our new officers.

Jason holds an Associate's Degree from Cowley College and currently serves as a member of the Cowley College Criminal Justice advisory board. Jason received Distinguished Service Awards in 2007 and 2008 and he was the



Officer of the Year in 2009. He has had extensive training in the areas of investigations and crime scene investigation. Legleiter has also completed the FBI Central States Law Enforcement Executive Development seminar, the FBI Supervisor Leadership Institute, FBI Command Leadership Institute, FBI Executive Leadership Institute, as well as the Kansas Law Enforcement Training Centers middle management course.

With the promotions at the beginning of the year, two sergeant positions were left open. After review of the results of the promotional process, Travis Stroud and Nelson Douglas were selected to fill the open sergeant positions. Effective March 16, 2019 both Stroud and Douglas were promoted to the rank of Sergeant.



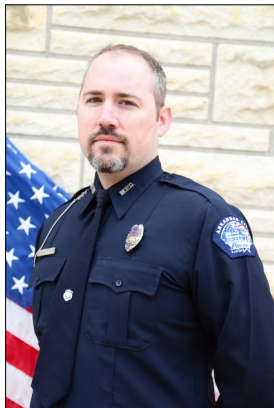
Sergeant Nelson Douglas



Sergeant Wade Hammond



Sergeant Travis Stroud



Sergeant Stroud has been with the Arkansas City Kansas Police Department for 16 years and has served as a Dispatcher, Police Officer, Field Training Officer, Master Police Officer, and SWAT team member. Sergeant Stroud has a bachelor's degree in business management and has completed an array of leadership trainings including, basic supervision, inspirational trustworthy leadership, laws of leadership: challenging the law enforcement organization, blue courage, and the FBI law enforcement executive development supervisor institute. Stroud moved to Sergeant over investigations when Lt. Legleiter was promoted at the end of August.

Sergeant Douglas has been with the Arkansas City Kansas Police Department for 12 years and has served as a Patrol Officer, Field Training Officer, Master Police Officer, and Detective. Sergeant Douglas also has executive management experience in the

private retail sector prior to becoming a police officer.

Sergeant Douglas is an instructor for the department in the areas of defensive tactics and police baton. He has extensive training and experience in the area of investigations, interviewing and interrogations.



When Lt. Legleiter was promoted, the Sergeant position that he left was filled by MPO Wade Hammond. He has been with the police department for 4 years. Hammond has served as an Officer, Master Police Officer, Community Police Officer, and as a Detective on the Drug Task Force. Additionally, he has been a member of the department's community engagement and recruitment teams. Hammond was recognized as the Officer of the Year in 2018. He holds a bachelor's degree from Northwestern Oklahoma State University and has previous experience as both a coach and teacher.

Officer Kelsey Horinek was moved from patrol to serve as Detective in the ACPD investigations division effective March 16, 2019. She started with the Arkansas City Police Department in 2016. Horinek set the bar high for herself when she became class president while at the Kansas Law Enforcement Training Center.

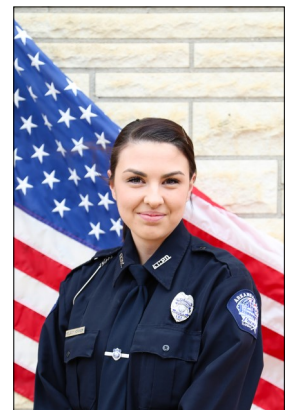
She holds an Associates degree in Science from Cowley College. In addition, she has attended trainings that include Crisis Intervention, Child First, Basic Crime Scene Investigations, Crime Scene School, Leadership and Management for Women, and Reed Technique of Interview and Interrogation. Other areas of training include specialized domestic violence, sexual assault and strangulation, all of which help in the process of investigating violent person crimes and crimes against women and children.

She became eligible to promote to Master Patrol Officer in May. At which point, she took the MPO test and the corresponding interviews. Her promotion to MPO was effective in August.



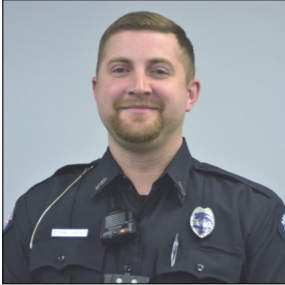
MPO

MPO Kelsey Horinek

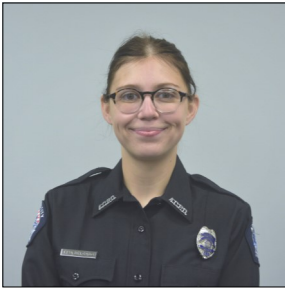




NEW OFFICERS and ADMINISTRATIVE STAFF



Micheal Yzquierdo joined ACPD in October. Yzquierdo had no prior ties to law enforcement, but came from a local manufacturer. He also had served as a teachers aid with USD 470. By his own admission he enjoys working with children, and has already expressed a desire to serve ACPD as a school resource officer in the future.



Lisa Delgado has been employed with ACPD since 2018, when she came on as a typist for the Records Division. Delgado was later hired on full time as the Public Service Officer handling animal control. She has done an outstanding job for the department in both of these roles, but took on the challenge of applying to be an ACPD officer in the summer of 2019.



Alicia Pack started with ACPD in November. Pack, who prefers to be called Ali, is from Anthony Kansas. She originally came to Cowley County to attend Cowley College. She graduated in early 2019 with an associates degree with an emphasis on Criminal Justice. Pack decided that she wanted to stay in the community and applied to be an ACPD officer.



Jeni McGee began working in February as the department's administrative assistant. McGee previously worked as a journalist in Ark City for 4 years. She brings with her years of social media management, and serving the public. In addition to the more traditional administrative duties associated with her position, she also manages the department's social media and takes photos for the department.



ARKANSAS CITY POLICE SERVICE BREAKDOWN

CITY POPULATION

Est. 11,793

ACTIVITY ENTRIES

23,535

BICYCLES REGISTERED

35

CASES WORKED

2462

MOTOR VEHICLE ACCIDENTS

253

POPSICLES DISTRIBUTED

1794

POLICE DEPARTMENT EMPLOYEES

31

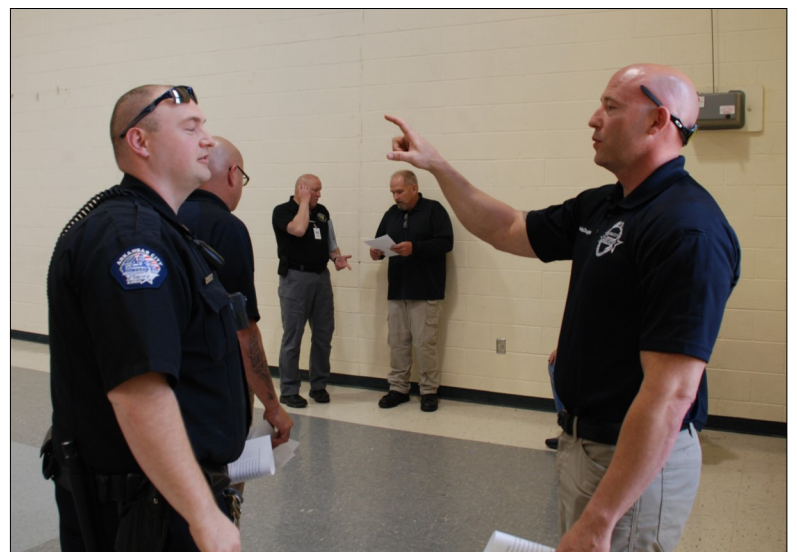
TOTAL BUDGET

\$3,054,663

TRAINING

The State of Kansas requires all police officers to complete a state-sponsored police academy. The Arkansas City Police Department also requires new officers to complete a 14 week field training program.

The State of Kansas requires certified police officers to received a minimum of 40 hours of training each year. Ark City police officers receive an average of 90 training hours per officer in 2019.



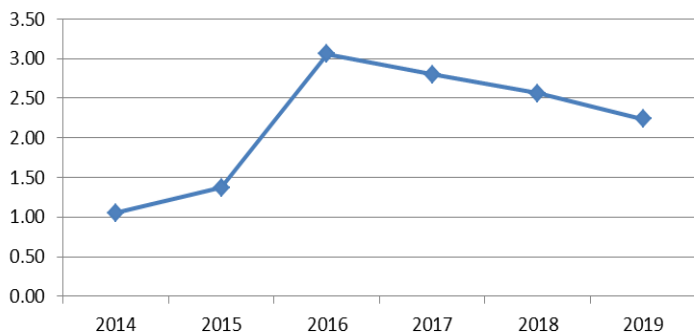
CRIME STATISTICS

The goal of crime suppression, as it has always been, is to reduce the number and severity of criminal offenses. ACPD utilizes many tools in the effort to do just that. By using crime maps, we can accurately identify areas in which crimes are most likely to occur through a process called “hot-spotting”. When areas of interest are identified, the department takes extra effort to push education and preventative, proactive measures in and around those areas.

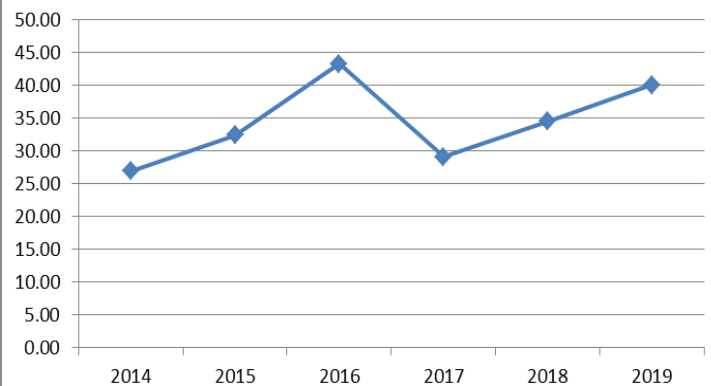
Part of the hot-spotting process includes accurate and timely reporting of crimes. This is an area in which the public assists the department. Citizens reporting suspicious activity and crimes generate the data which is used to create crime maps. The more complete this data is, the more accurately the department can anticipate future hot-spots in the community.

While some of the crime stats for Arkansas City fell in 2019, thefts rose for the second consecutive year. Theft continues to be an ongoing issue in Arkansas City, in fact, thefts make up the majority of the property crimes seen in Arkansas City. However, the departments efforts to help deter theft have increased as well. In ad-

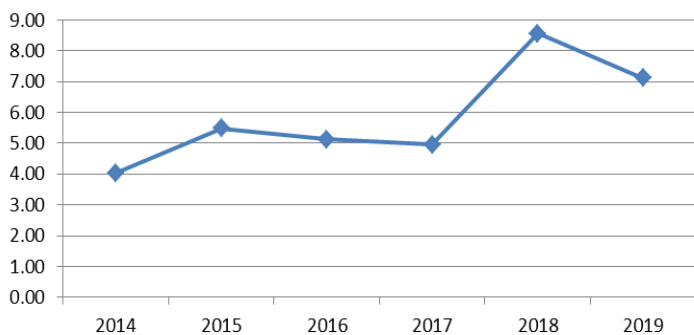
Auto Theft Offenses per 1,000 Citizens



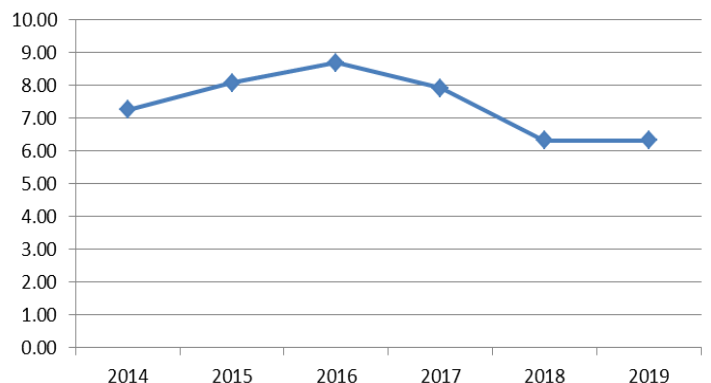
Theft Offenses per 1,000 Citizens



Auto Burglary Offenses per 1,000 Citizens



Burglary Offenses per 1,000 Citizens

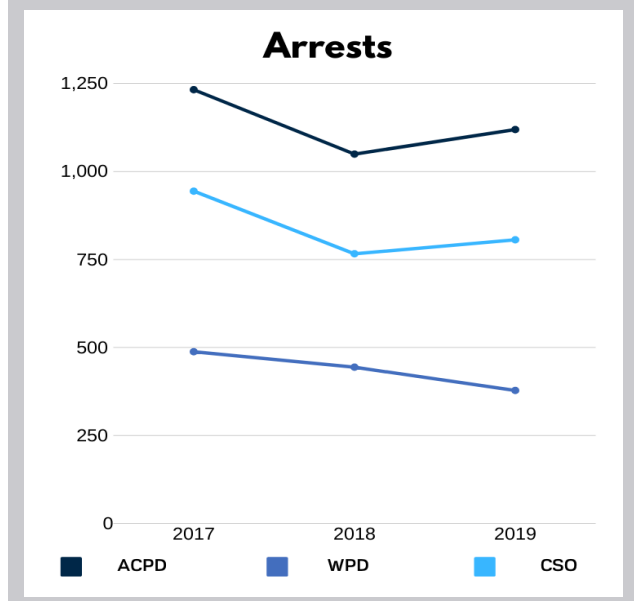
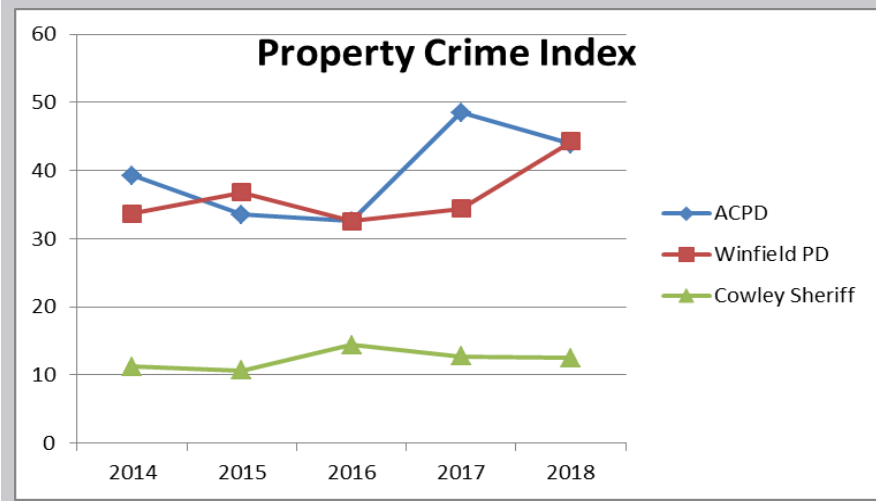
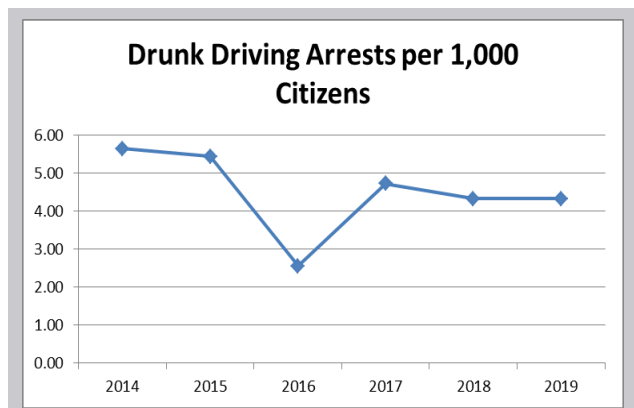
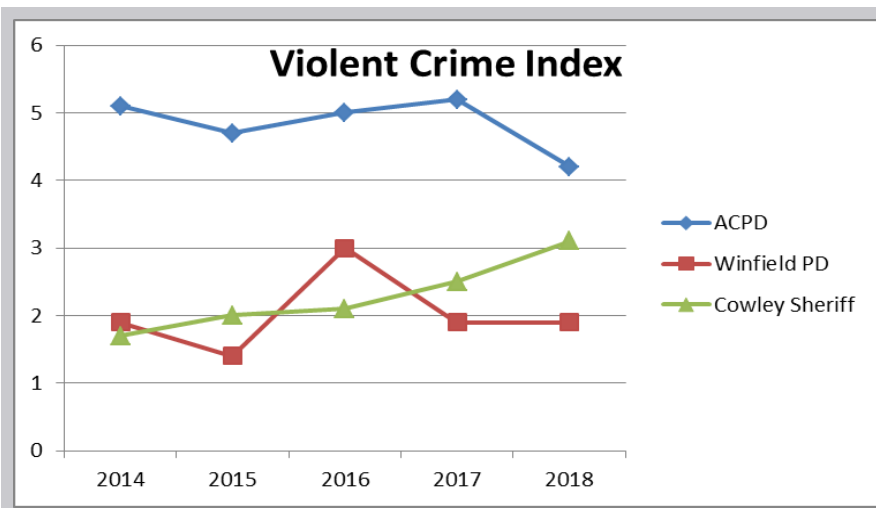


Chief Daniel Ward

Patrol Captain Jim Holloway

Support Services Captain Eric Burr

12 || Arkansas City Police Department



dition to hot-spotting, the department has made available the current crime maps for the city, which are available on the city website. These crime maps can be manipulated to show what kind of crimes are happening and in what time frames. In addition to giving citizens access to these maps, ACPD continues to push the #9pmrouting on social media every night as well as in person.

The #9pmroutine is a simple reminder to citizens to lock their doors, turn their exterior lights on and make sure all of their belongings are locked up for the night. The same measures can and should be taken at any time of day. Citizens are encouraged to call in suspicious activity and any thefts they discover. If they would like to form a neighborhood watch, the department can provide signs for their neighborhood upon request.

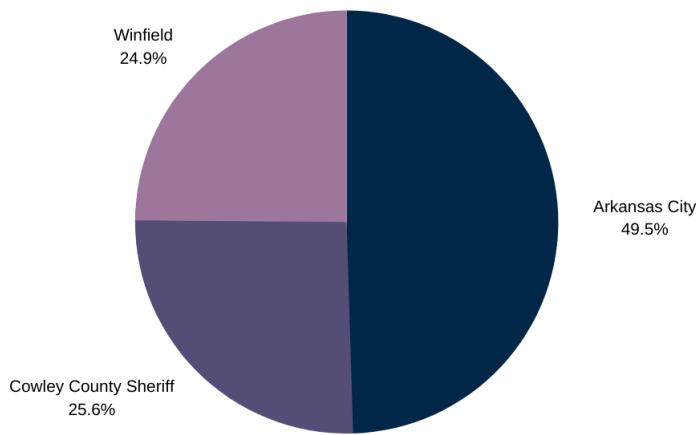
Other ways in which the department gathers data to analyze crime trends includes the comparison of Ark City's rates to those communities that are of similar sizes and communities that are in the same county. The Kansas Bureau of Investigations releases violent crime and property crime indexes which include statistics from every law enforcement agency in Kansas. This report is one of the ways in which ACPD is able to accurately compare Ark City crime rates with the crime rates of other reporting agencies in our area. The graphs above show that in 2018, both violent crimes and property crimes decreased in Ark City. The 2019 numbers will not be released until mid-way through the 2020 calendar year.

ACTIVITY ENTRIES IN COWLEY COUNTY

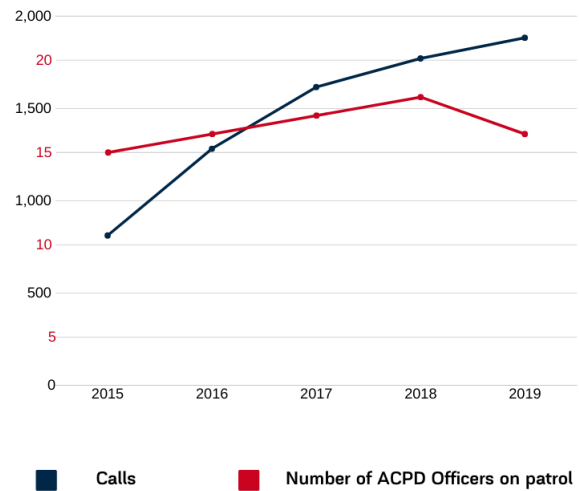
An audit of the number of calls received by the Cowley County Emergency Communications has shown Arkansas City officers deal with a high work load. The 2019 CCEC call report shows they entered 23,535 calls for the Arkansas City Police Department while they entered 11,825 calls for Winfield Police and 12,172 calls for the Cowley County Sheriff's Office. The number of calls that are received for ACPD, in part, are due to the proactive measures that the department takes to serve the citizens of Arkansas City. This is equivalent to more than 2 calls per hour every hour of 2019.

In the last five years, there has been a steady growth in the number of activity entries made for ACPD. In 2015, there were approximately 800 entries per 1000 citizens, in 2019, that number rose to more than 1,800. During this same time period, the number of ACPD officers on regular patrol increased as we filled open positions, until 2019, when the department lost 3 officers.

Total activity entries logged by dispatch including self-initiated activity in Cowley County



Calls for service per 1000 citizens vs. Officers on Patrol



TRAFFIC ENFORCEMENT

The Arkansas City Police Department utilizes a tool called “hot-spotting” in traffic enforcement efforts. This tool allows the department to analyze crime and traffic trends throughout the city, and employ the correct measures to deter the activity.

For example, areas in which there have been high numbers of accidents, the department may deploy a

Chief Daniel Ward

Patrol Captain Jim Holloway

Support Services Captain Eric Burr

14 || Arkansas City Police Department

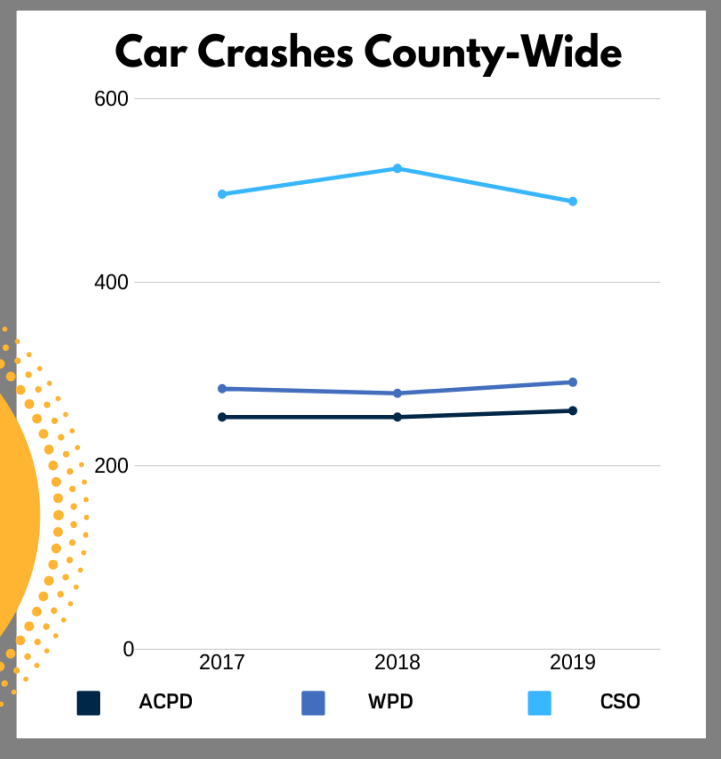
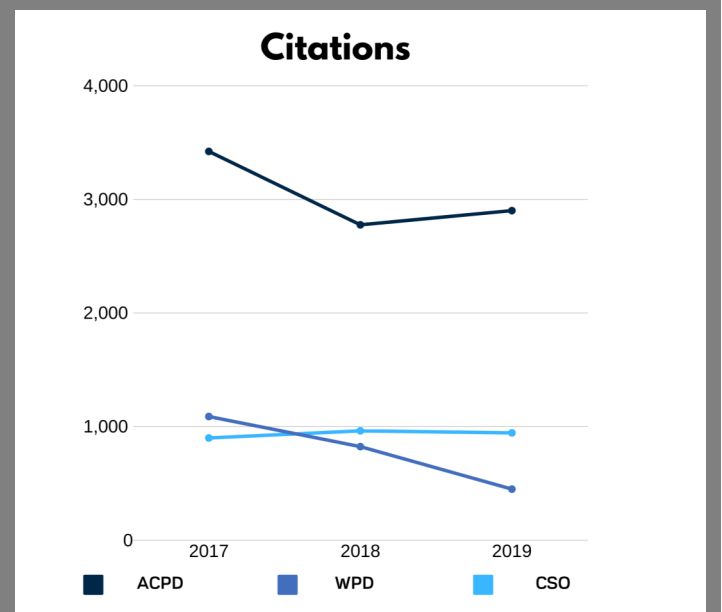
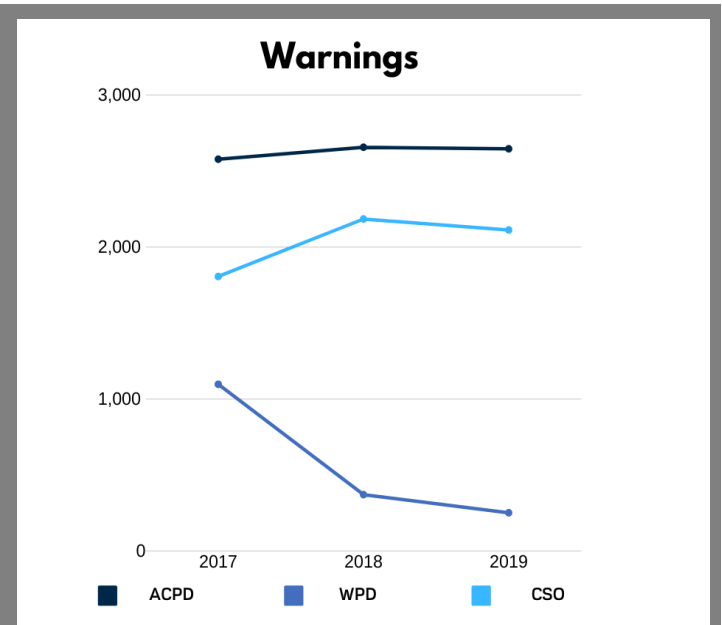
ghost vehicle. This vehicle is meant to make drivers pay attention to the speeds at which they are traveling, or to pay more attention to their driving in general.

This same tool, shows a correlation between the amount of traffic enforcement done and the number of accidents that occur on our city streets. Each month, the department meets to review accident locations and traffic stops to ensure officers are in the right places and at the times that are most effective.

CAR CRASHES

Car crashes in Arkansas City rose slightly in 2019, from 253 in 2018 to 260. The increase of 7 is not statistically significant enough to link to any one factor. However, the number of crashes that occurred on Summit Street is. A total of 102 of the 260 crashes took place on Summit street. More statistically significant is the fact that 36-percent of those 102 crashes occurred in the six blocks between Kansas Avenue and Radio Lane.

Thanks to the same technology that ACPD uses to track crimes, the most likely times for accidents to occur are also the times at which officers do their most intensive patrolling in the areas that are most likely to be the scene of crashes. For many months in 2019, the most likely time for crashes to occur was Thursday afternoon. Proof that enforcement methods work is found in the fact that the day and time moved to a different day of the week.

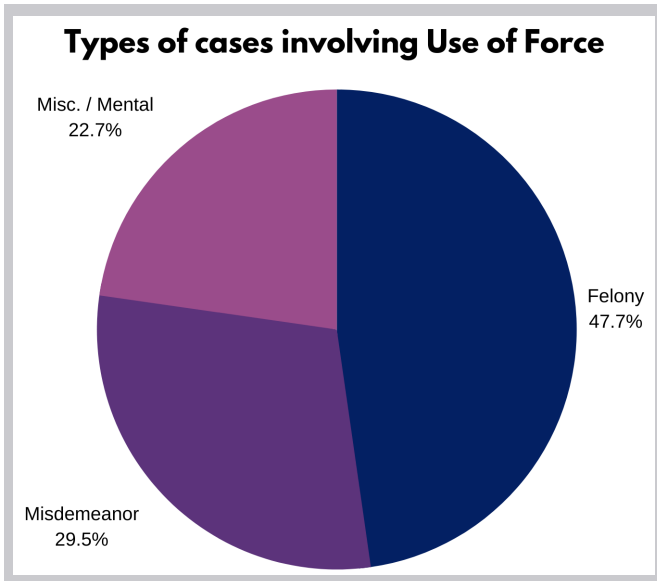


USE OF FORCE

The Arkansas City Police Department investigates all occasions in which officers use any force greater than simple handcuffing, when euthanizing an injured animal (deer), or when protecting themselves or others from a vicious dog. This includes compliance techniques, show of firearms and use of a Taser. In 2019, the Arkansas City Police Department had 47 incidents of use of force. This was a decrease in the total from last year of 20-percent.

Use of force was utilized in only 3.9-percent of the 1116 arrests made by the department last year. In 38-percent of these uses of force, there was a substance abuse issue involved. Only 32-percent of the individuals involved in these incidents were not under the influence or experiencing a mental health crisis.

In the majority of cases — 28 of the 44 — the individual involved was handcuffed using compliance techniques. In 12 of the incidents firearms were displayed but not deployed and in 3 incidents a Taser was displayed only.



Only 5 minor injuries were reported due to use of force and 2 injuries to officers. None of which resulted in a formal complaint. In addition to these positive points, there was no use of deadly force and no impact weapons were used.

Of the 43 individuals involved in these incidents, 31 were male and 9 were female. Three of the individuals were juveniles, 2 were over the age of 60, the rest falling between 18 and 59. There were three races involved in these incidents, 72-percent were Caucasian, 16-percent were African American and 12-percent were Hispanic.

VEHICLE PURSUITS

In 2019, the Arkansas City Police Department was involved in only one vehicle pursuit. This, and the numbers of pursuits in preceding years, can be attributed largely to the department’s policy concerning vehicle pursuits. Officers use a matrix to determine whether or not a pursuit should be carried out when attempting to apprehend suspects.

This matrix assesses many factors, including the severity of the crime committed, and risk factors for the public. In instances which the risk to the public at large is deemed to great, the pursuit is called off in order to eliminate that risk.

The one pursuit that occurred in 2019 was non-compliant to policy, but was called off by the department.

Pursuits	2017	2018	2019
Total Pursuits	4	0	1
Terminated by Agency	3	0	1
Policy Compliant	3	0	0
Policy Non-Compliant	1	0	1
Accidents	0	0	0
Injury to Officer	0	0	0
Injury to Suspect	0	0	0
Injury to Third Party	0	0	0
Pursuit Initiated due to Traffic Offense	1	0	1
Pursuit Initiated due to Felony	2	0	0
Pursuit Initiated due to Misdemeanor	0	0	0

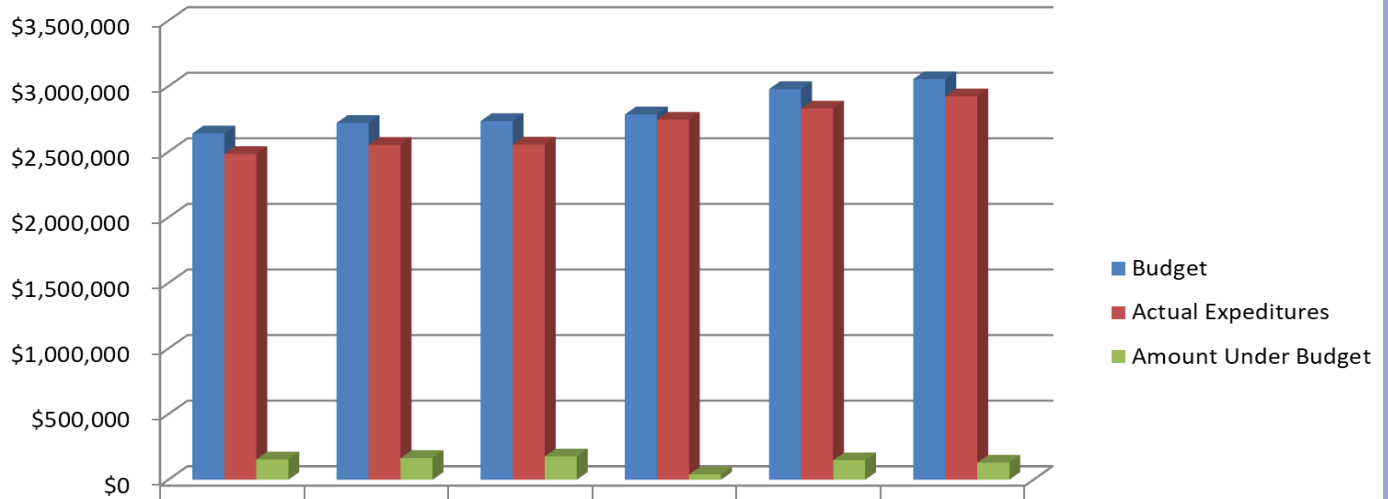
BUDGET EXPENSE REPORT



The department budget was set at \$3.05 Million in 2019. ACPD finished the year with \$130K left unspent. Each year for the last six years, the department has come in under budget by at least \$100K, with the exception of 2017.

Most of 2019's budget was spent on personnel services, more than \$2.4 Million was used on salaries, or employee benefits. It also includes continuing education — as required by State Statute for Law Enforcement officers.

Other large line items include essential expenditures that are budgeted yearly. Patrol vehicle replacements, which average two per year, came in at \$40K. Fuel for fleet vehicles came in at \$41K for 2019. Lastly, computer software came in at \$54K.



	2014	2015	2016	2017	2018	2019
Budget	\$2,640,236	\$2,720,354	\$2,734,981	\$2,785,647	\$2,978,807	\$3,054,663
Actual Expenditures	\$2,484,313	\$2,554,497	\$2,556,650	\$2,745,341	\$2,830,735	\$2,923,992
Amount Under Budget	\$155,923	\$165,857	\$178,331	\$40,305	\$148,072	\$130,671

FORFEITURES

Thanks to forfeitures collected from drug dealers, ACPD was able to purchase a gently used 2014 Ford Mustang to use as a School Resource Officer vehicle. This vehicle replaced one of the aging Ford Taurus's that was being used as an SRO vehicle. The Mustang spends considerably less time on the streets, due to its primary purpose, but is a fully functional police cruiser.





LAW ENFORCEMENT, MENTAL HEALTH AND RESPONDING TO CRISIS

MENTAL HEALTH CRISIS CALLS

195

Activity Entries

63

Trips to the SCKMC ER

9

Individuals transported to Larned State Hospital

39

Individuals referred to Mental Health Services

16

Individuals refusing services

25

Incidents in which alcohol was involved

25

Incidents in which medications were involved

Arkansas City Kansas Police Officers face numerous challenges every day in their interactions with persons living with mental illness. Current policy regarding calls for mental health crisis are guided by current state statutes. While there is no one part of this policy that applies across the board on all mental health crisis calls, the policy gives officers a framework with which to determine the best course of action on these types of calls.

These encounters are on the rise, in 2019, the police department saw a 61-percent increase in the number of mental crisis related calls officers handled when compared to 2018. Mental health crisis calls can be particularly dangerous and our standard response protocol requires at least two officers on each call.

Mental Health Crisis calls can be extremely dangerous, due to the mental status of the individuals experiencing mental crisis. A mental health crisis could be anything from an individual who suffers from depression or paranoia, to an individual who is actively experiencing audio or visual hallucinations.

By definition, individuals who are experiencing mental health crisis are not thinking rationally. Each of these episodes of mental health crisis have the potential to be resolved without incident, but they also have the potential to end in use of force.

In 2019, of the 44 incidents in which use of force was utilized, 15 involved some type of mental health crisis or issue. Five of these issues resulted in

Chief Daniel Ward

Patrol Captain Jim Holloway

Support Services Captain Eric Burr

18 || Arkansas City Police Department

Types of Mental Health Calls

the individual being admitted to a State Mental Hospital. In comparing the number of use of force incidents involving persons in mental crisis with statistics from 2018, the department saw a 300-percent increase.

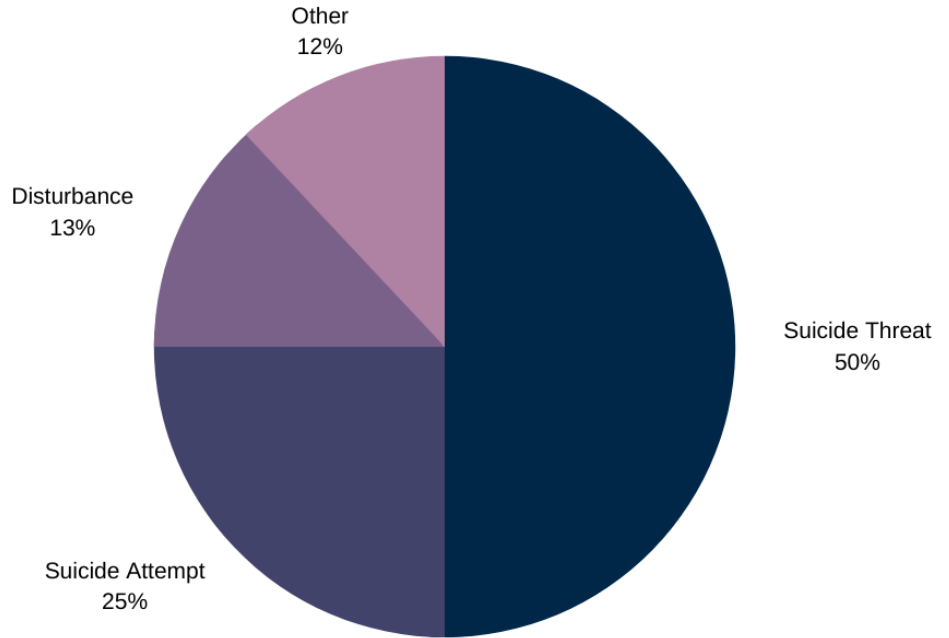
On each of the mental crisis calls in 2019, the department averaged 2.26 officers. The minimum staffing on patrol is currently three officers with full staffing at four. In 2019, the average time spent on each call was 1.64 hours for a total of 320 hours of officer time.

These calls are not only frequent and time consuming; police officers are not mental health specialists with the training and experience of doctors, nurses, and clinicians. To manage this emerging responsibility, the police department trains officers in the realm of mental health response through mental health first aid and crisis intervention training (CIT).

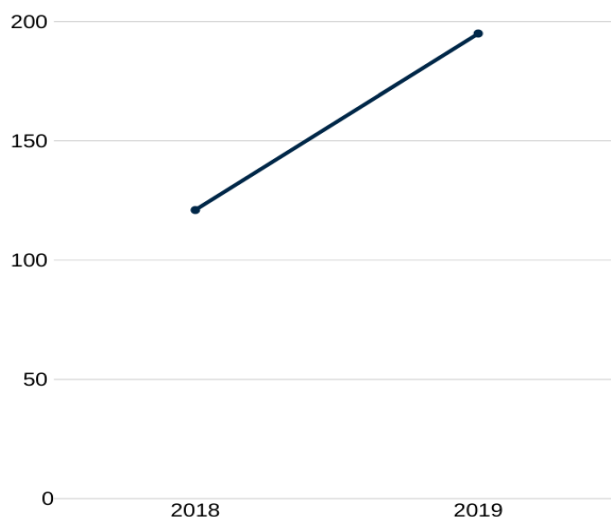
While no two calls are the same, there are many that deal with similar issues. In 2019, 50-percent of all mental health crisis calls made were related to a threat of suicide. Another 25-percent were for attempted suicide. Of the individuals who are involved in these incidents, 60-percent were individuals who were already known to the police department, either for previous mental health calls or substance abuse issues.

The increase in these cases is not just local, the increase can be seen nation-wide. In an effort to effectively respond to these types of calls locally, it is the goal of the Arkansas City Kansas Police Department that all officers receive 8 hours of training in mental health first aid and 40 hours of training in crisis intervention.

The mental health training covers three main areas: (1) understanding mental illness; (2) identifying those with mental illness who may be in crisis; and (3) communicating and interacting with persons living with mental illness in a nonviolent way to reduce their distress and de-escalate the situation. The additional training has helped reduce injury to citizens in crisis.



Total Mental Health Calls



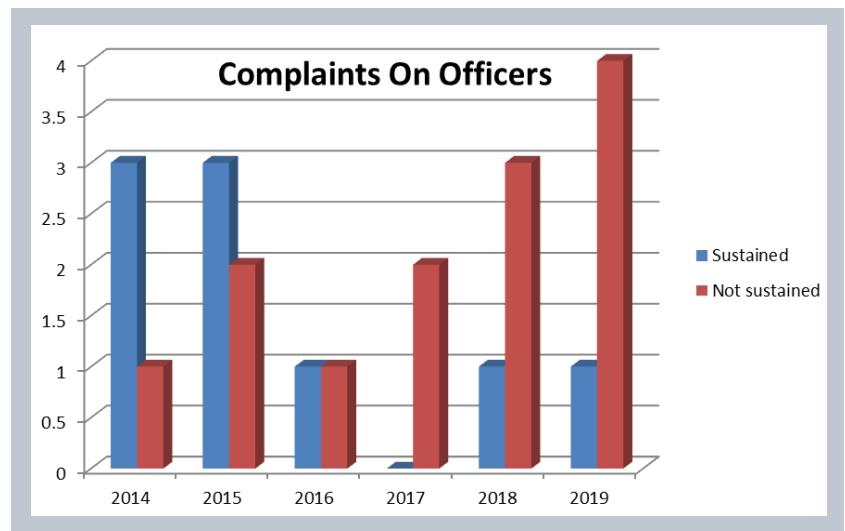


PROFESSIONAL ACCOUNTABILITY

The Arkansas City Police Department provides a formal internal system for the processing of complaints relative to the agency’s operations, policies and procedures, and the conduct of police personnel. The character and reputation of ACPD rests on an adequate program of fair and impartial investigations. Adhering to the core values and missions of the department, investigators act efficiently and timely to resolve complaints in a fair and impartial manner.

Even with the high volume of calls the officers handle and the number of arrests they make, the number of complaints we receive is very low. As you can see in the graph below, we typically only have a few complaints each year. While that number is impressively low, it is even more impressive when you consider that in most cases the officers are exonerated.

Cases in which complaints are sustained, officers receive corrective measures to ensure the department’s best practices are being put to use. Given the tens of thousands of contacts our officers have with the public, the low number of sustained formal complaints is an indicator of the officers professionalism. The use of body worn and in-car cameras has greatly aided the investigations into complaints filed against officers.





AWARDS

Officer Cori Tuxhorn was recognized in February for her life saving efforts during a call in late January 2019. She responded to a residence in which a 7-week old baby had stopped breathing.

Being the first on scene, she took initial life saving measures to revive the infant. She was able to help the baby to start breathing again, and monitored her while waiting for EMS to arrive on scene.

Tuxhorn performed her duties flawlessly while handling this stressful situation by remaining calm, properly assessing the situation, and executing her plan to save a human life.



Sergeant Eric Mata was also recognized in February for his life saving efforts during a call to KanPak. This emergency call was also for a person that had stopped breathing, this time an employee that was choking in the break room.

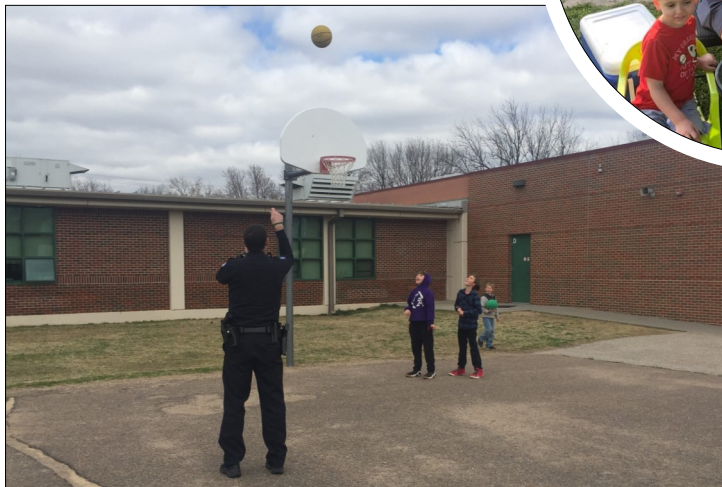
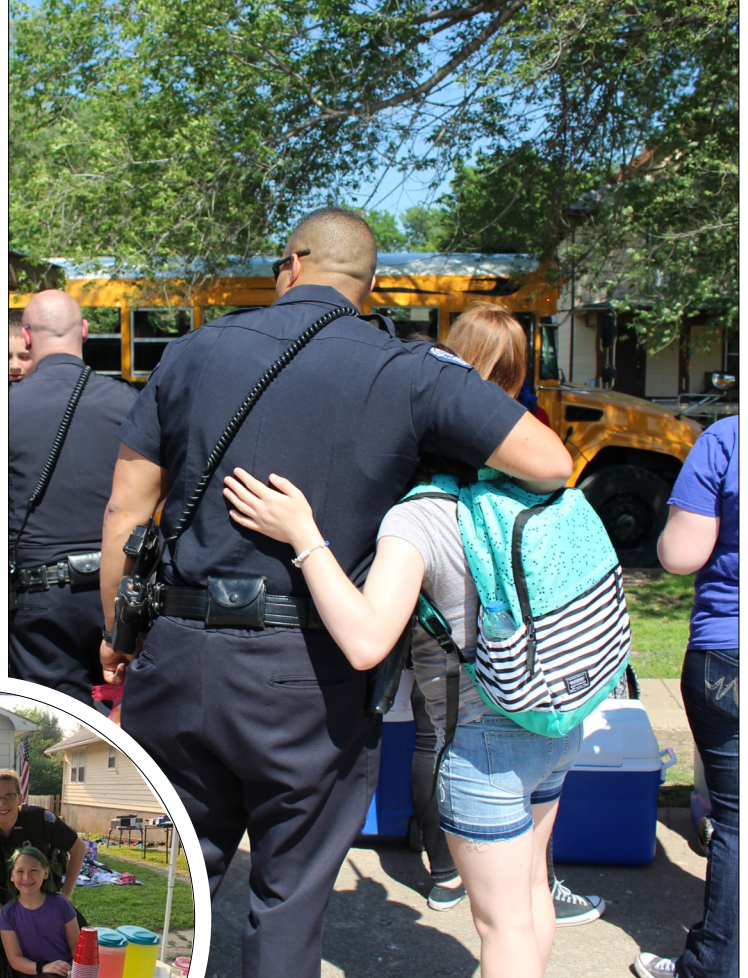
When Sgt. Mata arrived on scene, the woman was beginning to turn blue in the face, but his application of the Heimlich maneuver ultimately proved to be successful in dislodging the food stuck in the individual's airway.



The Arkansas City Police Department was awarded with its third straight Platinum AAA award, which is the highest level award through AAA, for traffic safety in May. This award is given to departments who demonstrate a commitment to traffic safety, through programs, enforcement and education.

Congressman Ron Estes sent a letter congratulating the department shortly after the award was announced.





COMMUNITY OUTREACH

One of the main focuses of ACPD is to improve and maintain great community contacts. This effort can be seen in the actions and attitudes of our officers. Throughout the year, ACPD officers work diligently to schedule time for community outreach. This can look like many different things, such as popsicle patrol, or going to lunch at one of the local grade schools.

The benefit of the ongoing efforts of Police Department employees can be seen in the feedback given by the public. During the research phase of the current 5-year strategic plan, the majority of the feedback received was positive. More than that, the general public is usually very encouraging and supportive of ACPD as a whole. The department continues to create opportunities for positive interactions with the citizens. In 2019, High Five Friday was added to the regular outreach efforts.





NATIONAL NIGHT OUT

KICK-OFF PARTY AND BLOCK PARTIES

National Night Out is an annual set of events that allow our department to interact with the community in a positive, fun environment. This event is held after the start of school each year, and attracts citizens of all ages.

The first night consists of a Kick Off party, which is held in Wilson park. Usually this party lasts all evening, with party goes heading home well after dark. ACPD, with the help of the local Optimists Club and Creekstone Farms Beef serves dinner to everyone that is able to attend.

At the 2019 NNO Kick Off Party, there were bouncy houses,



*Connecting with the community,
It's kind of our thing.*

face painting, the Cowley College Dance Line, and giveaways from the officers. For the first time, we also had karaoke in the park, which turned out to be a hit with the younger kids.

Volunteers for the kick off party included: Toni Green, Candace Stephens, Keshawna Stephens, Eva Bradford, Aces program from Cowley College, the Cowley College Art Department, the Ark City Optimists, Creekstone Farms Premium Beef, and the Cowley college Dance Line.

The second night of NNO is when neighborhoods host their own block parties. This allows residents to get to know one another. In 2019, there were 15 different block parties.

Block parties in 2019 included: the West Kansas Avenue Church of God, the Ark City Church of the Nazarene, Central Christian Church, Windsor High Rise, the 1000 block of North A Street, the 1000 block of Forest Glen, the 600 block of West Cedar Avenue, the First Southern Baptist Church, the 1600 block of South 13th Street, the 1700 block of Estates Drive, the 800 block of North 8th Street, the 200 block of North 1st Street, the 600 block of North C Street, the 1400 block of North 2nd Street, the 1300 block of South K Street and the 1100 block of South 3rd Street.

During both nights, officers from all shifts come in and participate in the festivities. National Night Out is an amazing opportunity for all of them to create contacts with the community that they might not otherwise be able to make.

The goal of this particular outreach is to strengthen the bonds between our officers and the community, and between the community members themselves.





SOCIAL MEDIA

Social Media use in law enforcement is on the rise, not only for informational purposes, but for assistance as well. Across the country, law enforcement agencies are starting to hire former news reporters to work as information officers and social media managers. Arkansas City joined this trend in February, when former reporter Jeni McGee came on as the department's administrative assistant.

ACPD uses two social media platforms, Twitter and Facebook. The Twitter page is used to communicate nation wide, where the Facebook page is used to communicate with citizens. This is largely due to the percentage of the population of Ark City that prefers Facebook to Twitter. Both platforms are used to share educational messages, including ongoing #9pmroutine messages, and information regarding suicides, bullying, domestic violence and more.

Since ACPD's Twitter followers are located nation-wide, the information shared there tends to be more broad based. In addition, USD 470 and some of their educators use this platform more than Facebook, which



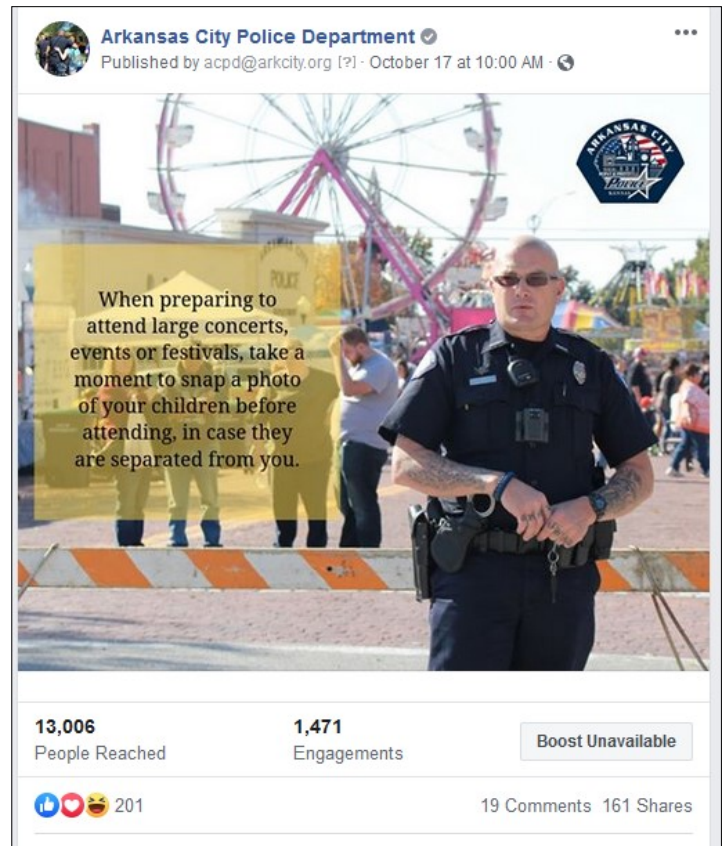
makes sharing ACPD involvement with the school district that much more simple.

Twitter does allow for more networking opportunity with other law enforcement agencies. On occasion this platform also helps to solve crime. In 2019, a Tweet led to the apprehension of a suspect in a theft case, which involved an ATM skimmer.

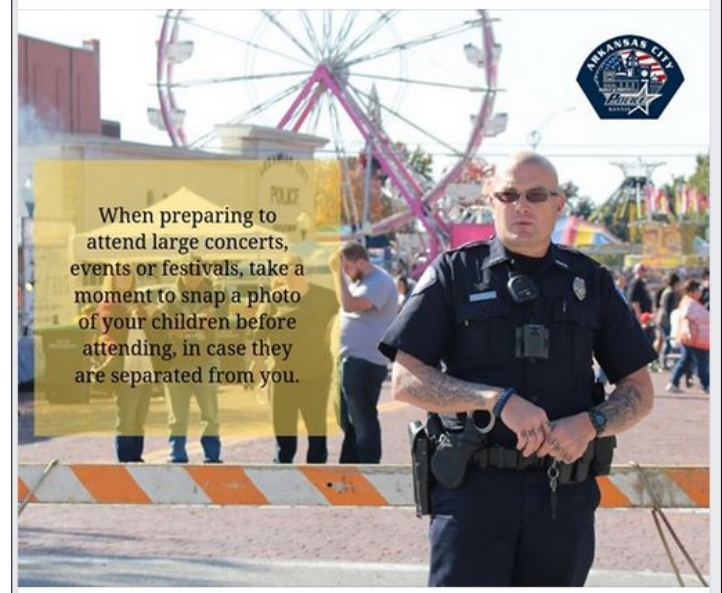
On a day to day basis, Facebook tends to be where more Ark City based information is shared with the public. In 2019, as in previous years, the platform has been used to identify persons of interest in several cases. It also is where runaways are posted in order to receive help from the community. During the summer months, one such post reached far beyond the 7,000 followers that the page has.

The most prominent postings made in 2019, were #9pmroutine posts. This was in direct correlation to the number of thefts and theft from motor vehicle seen in the first quarter of 2019. The department began sharing #9pmroutine nearly every night of 2019. These posts can seem somewhat repetitive, however, the reminder to lock doors goes out not only to remind those currently practicing the #9pmroutine, but those who aren't familiar with #9pmroutine can become educated in the movement.

In addition to all of the posts that regularly hit both the Facebook page and Twitter page highlighting activities that ACPD participates in all around Ark City, citizens are encouraged to send tips and questions to the Facebook inbox. These messages range from locating persons of interest, to asking questions regarding local municipal laws.



Arkansas City Police Department
Published by acpd@arkcity.org [?] · October 17 at 10:00 AM · 🌐



When preparing to attend large concerts, events or festivals, take a moment to snap a photo of your children before attending, in case they are separated from you.

13,006 People Reached **1,471** Engagements Boost Unavailable

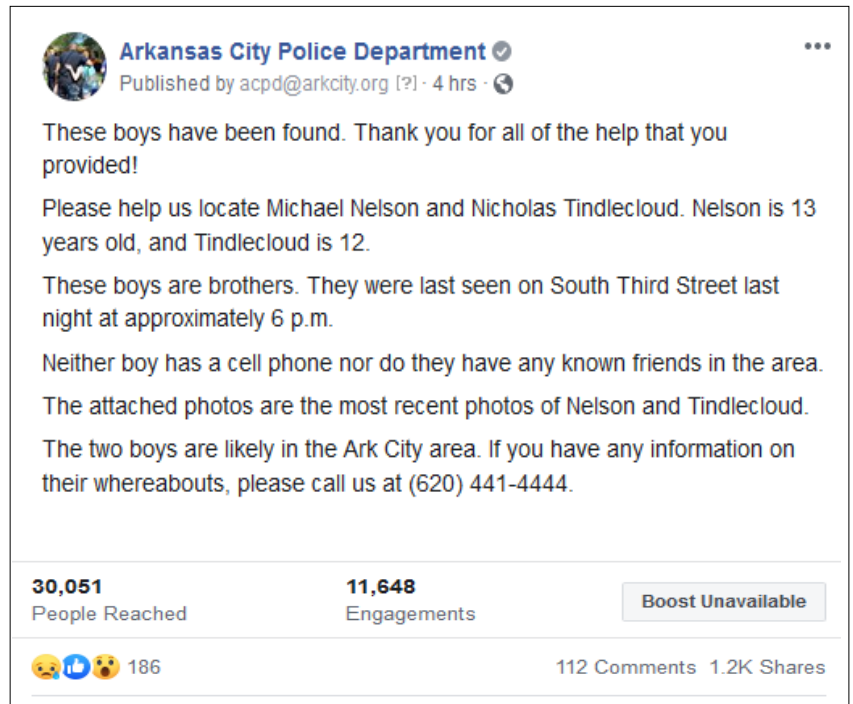
👍❤️😂 201 19 Comments 161 Shares



Arkansas City, KS Police @ArkCity_Police · 19h
Check your locks, put your valuables away, make your safety a priority!
#9pmroutine



Mighty Mouse might be there to save the day, but at night, a little #9pmroutine goes a long way!



Arkansas City Police Department
Published by acpd@arkcity.org [?] · 4 hrs · 🌐

These boys have been found. Thank you for all of the help that you provided!

Please help us locate Michael Nelson and Nicholas Tindlecloud. Nelson is 13 years old, and Tindlecloud is 12.

These boys are brothers. They were last seen on South Third Street last night at approximately 6 p.m.

Neither boy has a cell phone nor do they have any known friends in the area. The attached photos are the most recent photos of Nelson and Tindlecloud. The two boys are likely in the Ark City area. If you have any information on their whereabouts, please call us at (620) 441-4444.

30,051 People Reached **11,648** Engagements Boost Unavailable

😂👍😂 186 112 Comments 1.2K Shares



Coffee with a cop is an outreach used by ACPD specifically designed to interact with the adults in our community. We hold several of these events through the year.

In 2019, we were able to invite the general populace to enjoy a cup of coffee within the walls of our department, after our training room remodel was complete.

The individuals that attended this coffee with a cop were able to see parts of the station which are generally closed to the public. Most were able to tour the evidence room and the evidence processing room, which gave them insight into how the department runs on an average day.



Chief Daniel Ward
Patrol Captain Jim Holloway
Support Services Captain Eric Burr
28 || Arkansas City Police Department

BADGETOBER

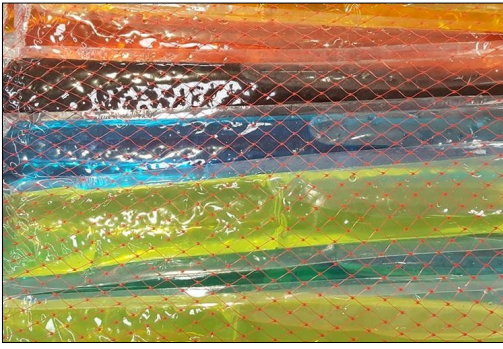


Every year, in the month of October, ACPD challenges its officers to hand out as many “Junior Officer” sticker badges as possible. The guidelines are simple, no double dipping and each badge must go to a child in the community. These are especially popular with the younger children in the community, but let’s face it, who doesn’t like a sticker?

In October 2019, the estimated total number of stickers handed out was an astounding 3,802. Most of these were handed out at events like Arkalalah, High-Five Friday’s at local grade schools and Halloween Foot-Patrol.

Each opportunity ACPD took to pass these stickers out provided positive contact with not only the kids that wore the stickers, but with parents and grandparents.





POPSICLE PATROL



Popsicle Patrol has become a community favorite in Arkansas City. In truth, the officers make time to interact with the youth of Ark City in many ways, whether it be at the Northwest Community Center playing basketball or through the school district.

Thanks to a generous partnership with the local Dillon's store and the donations from the community, we were able to collect more than 6,000 popsicles for our officers to pass out.

These donations made it possible for ACPD to give away more popsicles in the summer 2019 than we were able to give away during the whole of 2018. We will also be able to start popsicle patrol early next year and make efforts to pass out even more in 2020.

ACPD thanks you, the citizens, for all that you do to help us continue this outreach effort. A special thanks goes to our local Dillon's, as well. With their cooperation, popsicle patrol has been a continued success.





ACPD AND USD 470

The Arkansas City Police Department and Unified School District 470 started the 1997-98 school year with the D.A.R.E. and GREAT programs by Retired Chief Sean Wallace. It wasn't until January 2005 when Arkansas City Police Department had an officer in the high school full-time. In August 2005 a second full-time officer was implemented into the middle school.

School Resource Officers with the Arkansas City Police Department go through rigorous training to become certified. Some of the following trainings are attended by SROs; NASRO Basic SRO certification course, Two week D.A.R.E. school certification, Mitigating Juvenile Exposure to the Criminal Justice System (SB367), Crisis Intervention Team training.

There are two officers assigned to the position of School Resource Officer. However, 2019 was a transitional year in which one position was vacated by MPO Chase Hobart, and Officer Cori Tuxhorn transitioned in. MPO Matthew Mayo remained in the program as the SRO for the High School, and Tuxhorn took up duties at the middle school. Both SRO's teach D.A.R.E. at local Elementary Schools—including Sacred Heart.

SRO Mayo hired on in September of 2016. He previously worked for both Kansas Department of Corrections and Cowley County Sheriff. Officer Mayo was promoted to Master Police Officer in 2018, which was also his first year to serve as an SRO for USD 470.





SRO Tuxhorn has been with the department as a police officer since 2016. Prior to that, she served the community as a dispatcher at Cowley County Emergency Communications and at ACPD before the dispatch center was built.

Resource officers do much more than teach D.A.R.E., there are many other programs that are utilized to help teach the students about good decision making.

Students Against Destructive Decisions, or SADD, is a program that is utilized at both the Middle School and High School level. SADD's mission is to empower young people to successfully maneuver the risks and pressures that will likely challenge them in their daily lives. SADD was founded on the simple philosophy that young people who are taught how to help each other are

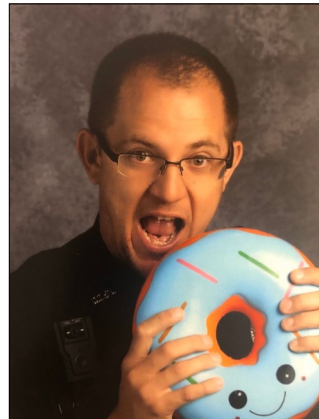
the most effective force in prevention.

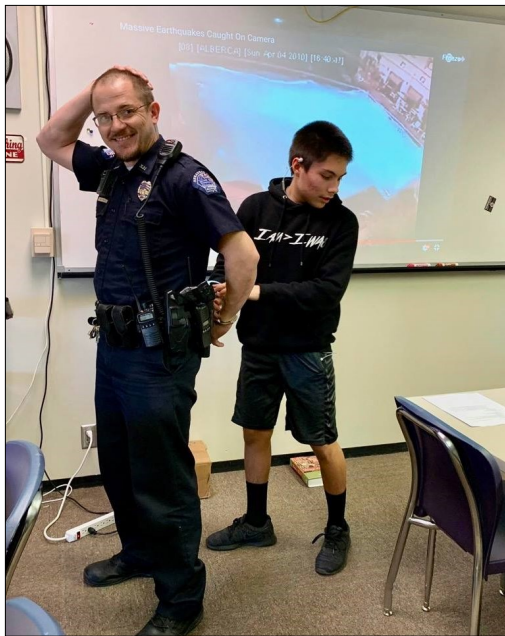
In 2019, the 68 middle school students involved raised \$2200 through fundraising and concession stand work. As a result, they were able to buy canned food for the Kay club's canned food drive, buy items for a local family when their house burned down and purchase heated blankets for a family that was relying only on space heaters in the winter months.

Two of the movements that SADD is involved in at the Middle School level are RESIST Tobacco and Red Rib-



bon Week. RESIST is a new program that was made possible through Rise Cowley County. Rise gave SADD a \$1000 grant to start the program. Red Ribbon Week is all about raising awareness





for drug and alcohol abuse. The students decorate lockers with red ribbons and encourage classmates to wear red. In addition, SADD members share drug use facts during Bullpup live in the mornings.

In the High School, students work to spread the message of SADD not only to their own school, but to a much broader audience. The High School group purchased banners for their own school and the Middle School. In addition, they put together a float for the Arkalalah Big Parade in 2019.

SRO Mayo also does class presentations at the High School. In particular, he works with the Law Pathways course. In this course, he teaches arrest procedures and mock traffic stops to students who might be interested

in pursuing a career in law enforcement.

Middle Schoolers also participate in Seatbelts Are For Everyone (SAFE). This program teaches the students the importance of buckling up while in a vehicle. On one occasion, a check lane was instituted at morning drop off during which students who were wearing their seatbelts were awarded with free drink tokens from Sonic.

The School Resource Officers host a New Years Eve party at the Ark City High School on an annual basis as a way to provide a safe place for high schoolers to be, instead of potentially making bad decisions. There is typically a themed party, there is usually music playing, 3 on 3 basketball and corn hole tournaments, strobe light dodgeball, and a multitude of other sources of entertainment. Students who show up and stay for the entire event are also able to win prizes like tv's, airpods and more.

Captain Eric Burr @BurrCaptain · Dec 31, 2019
Less than 2 hours until party time 🎉

Captain Eric Burr @BurrCaptain · Dec 26, 2019
ACHS New Year's Eve Party is quickly approaching! This event is brought to you by the Ark City 🏡 hosted by none other than @mattmayo84 & @TuxhornCori

To be eligible for great door prizes you have to show ACHS Student ID at the door & be at the party the entire time. #ACHSNYEP
[Show this thread](#)

NEW YEAR'S EVE PARTY!
2020
COME CELEBRATE WITH US
ACHS | 10PM - 12AM
Karaoke DJ, Basketball, Cornhole, and Pickle Ball. Prizes will be given out at midnight.
Must be an ACHS student to attend.





Of course, one of the most predominate programs taught by the SRO's is D.A.R.E. and by extension, D.A.R.E. camp. Both are an integral part of the duties performed by Arkansas City Police Department School Resource Officers, and D.A.R.E. camp is one particular event with which many of the ACPD officers and staff get involved as well as some of the other local law enforcement agencies.

The D.A.R.E. program was founded in 1983, but the acronym by which the program is known actually stands for "Drug Abuse Resistance Education." In recent years it has evolved to include a myriad of subjects, such as bullying and good decision making.

ACPD provides educational modules not only in the elementary schools, but also in the form of a summer camp, which is attended by more than 120 sixth through eighth graders every year. This camp is usually themed, 2019's theme was Jurassic World. In addition to guest speakers, education modules, acted scenarios, campers are also able to cut loose and have fun.

D.A.R.E. Camp was held from August 5-9, 2019. This year, our camp was held at Camp Quaker Haven which is located southeast of Arkansas City. It is open to every single 6-8 grader in the USD470 area. There is absolutely no cost to campers, which allows many to participate who might not otherwise be able to.

It is an opportunity for children to get out of the house, build relationships with police officers and their peers, as well as learn some valuable life skills. Breakfast, lunches and snacks are provided daily. D.A.R.E. Camp 2019 had the highest attendance out of any D.A.R.E. Camp in recent years. There were 132 campers signed up to attend.



Activities during camp vary from day to day. Typically there is an educational component in the mornings, which features guest speakers from Four County Mental Health, the School District and ACPD. In the afternoons, campers enjoyed the camp's pool, trivia games, relay races and tag while wearing dinosaur costumes. On the last day of camp, students went to Sun n' Fun in Ponca City.

D.A.R.E. Camp is largely supported by contributors in our community, as well as surrounding communities. These contributors provide financial support, meals, or their time. The entities that contributed meals in 2019 were: the Ark City Optimists, First Assembly of God, the Nazarene Church, Ark City Kiwanis, Love's, the Ark City Soroptimists, Great Western Dining, Sonic, Orschlen Farm and home, USD 470 Transportation, Early Bird Lion's Club, and McDonalds. Funds were donated by: Homestead Realty, Taco Bell, Advantage Family Chiropractic, Arkansas City Lioness Club, Rogers Family Dentistry, Central Christian Church, Winfield Plaza LLC, Collision to Custom, Heather Cannon Honda, Walmart, Love's, Arkansas City Lions Club, Kanokla, LG Pike Construction, William Newton Hospital, Testing Services Limited, Arkansas City Public Library, Kyle Tilson, Legacy Foundation, AC Tumbleweeds, Sunshine Daycare, Community National Bank, RCB Bank, Ark Valley Credit Union, Summit Realty, Josh and Lynsey Rathbun, and Dival's Liquor Store.

When USD 470 breaks for the summer or holidays, our SROs are typically involved with our Community Policing Unit, facilitating an upcoming agency event, planning school functions, or fundraising for our next big event such as D.A.R.E. Camp or National Night Out. They also assist with patrol duties as needed and aid in special projects around the department such as our ongoing efforts to become CALEA accredited.





Arkansas City Kansas Police Department
117 West Central Ave. Arkansas City, KS 67005

For immediate help
in an emergency



-  **620-441-6601 for administration**
-  **620-441-4444 for non-emergencies**
-  **acpd@arkcity.org**
-  **www.facebook.com/ArkCityPolice**
-  **twitter.com/ArkCity_Police**